

Quest Software Inc, commonly known as Quest, is a privately held software powerhouse headquartered in Aliso Viejo, California, United States. With a legacy spanning over three decades since its founding in 1987, Quest has solidified its position as a global leader in the software industry.

With a far-reaching presence, Quest operates from 53 offices strategically located in 24 countries around the world. This extensive global footprint enables Quest to deliver world-class software solutions and support to a diverse clientele.

CHALLENGES

- Customer with Rimini Street support for Oracle Products.
- Customer is looking for Least downtime timelines respect to EBS
- Customer looking for big-bang approach to migrate all Applications and Databases to new data centre.
- All the Applications and Databases should be upgraded to latest tech-stack as part of migration.

APPLICATIONS IN SCOPE

- Oracle EBS
- Siebel
- Hyperion
- OBIEE
- APEX

SOLUTION

- EBS Migration using V4 XTTs and upgrade EBS to 12.2.11 in a single shot.
- Automated Pre and Post upgrade tasks for minimal downtime.
- Modernize Oracle EBS from IBM AIX to Linux.
- Early Defect detection through automation in week 1.
- Implement Disaster Recovery.